

New Residents' Guide

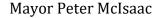
This guide is a summary of some important Municipal By-laws and is for general information purposes only. This handbook is not a legal document, nor does it provide complete coverage of all municipal information. Further information can be viewed online at www.powassan.net or by contacting municipal staff at:

250 Clark St. P.O. Box 250 Powassan, Ontario P0H 1Z0 email: office@powassan.net web: www.powassan.net Tel: 705-724-2813 Fax: 705-724-5533

Welcome to the Municipality of Powassan!

Members of Council and I are pleased you have chosen our town as your home. We believe that Powassan offers a tranquil, scenic landscape in a convenient location providing the best family lifestyle in a beautiful rural atmosphere to live, work and play.

This Guide has been created to provide you with relevant information for ease of transition to our community. The information provided is to assist you in understanding your rights and responsibilities as they pertain to By-laws and policies of the municipality. For further information, please visit our website regularly at www.powassan.net.





Your Mayor and Councillors are:

Peter McIsaac, Mayor 705-491-0374 pmcisaac@powassan.net

Randy Hall, Deputy Mayor 705-491-2700 rhall@powassan.net

Markus Wand, Councillor 705-840-6318 mwand@powassan.net

Debbie Piekarski, Councillor 705-491-7089 dpiekarski@powassan.net

Dave Britton, Councillor 705-498-2121 dbritton@powassan.net

Council Meetings

All meetings of Council are open to the public and are held on the first and third Tuesday of each month at 7:00pm at 250 Clark St and alternating every 3rd meeting at The Friendships Centre, Trout Creek.

Agendas and minutes of Council meetings are posted on the municipal website. To speak at Council or have an issue brought forward, please contact the CAO/Clerk-Treasurer Maureen Lang at 705-724-2813 or via email at mlang@powassan.net, or the Deputy Clerk, Lesley Marshall at lmarshall@powassan.net.

Table of Contents

Welcome to Powassan	1
Table of Contents	2
Municipal Staff	3
Accessibility	4
Animal Control	4
Arena Activities	
Building Department	4
By-law Compliance	4
Cemeteries	5
Churches	5
Community Centres	
Conservation Areas	
Digging on Your Property	7
Emergency Services	
Emergency Management	7
Fire Services	8-9
Fitness Centre	
Food Bank/Grace House	
Garbage, Recycling and Landfill	9-10
Library	10
Licences	11
Medical Services	11
Official Plan	11-12
Post Offices	12
Property Tax	12-13
Recreation	13
Road Maintenance	14
Schools and Education	14
Seniors' Services	14
Service Clubs	15
Water & Sewer	15
Area Maps	16-17
Recycling Schedule	18-19

Municipal Staff

Whenever you have questions regarding our community, our friendly staff is available to assist you Monday to Friday between 8:30am and 4:30pm at 705-724-2813.

CAO/Clerk-Treasurer: Maureen Lang, ext 226

mlang@powassan.net

Deputy Treasurer: Rob Giesler, ext 222

rgiesler@powassan.net

Deputy Clerks: Lesley Marshall, ext 221

lmarshall@powassan.net

Kim Bester, ext 238

kbester@powassan.net

Chief Building

Mark Martin, ext 228 Official:

mmartin@powassan.net

Protective Services

Official:

Ben Mousseau, ext 304

bmousseau@powassan.net

Fire Chief: Bill Cox, 705-724-3522

bcox@powassan.net

Public Works

Foreman:

Facilities

Scott Toebes, 705-724-6169

stoebes@powassan.net

Mike Heasman, 705-491-1587

mheasman@powassan.net Managers:

Powassan Sportsplex

Dale Jardine, 705-492-5416

djardine@powassan.net

Garage: 705-724-3532

Trout Creek Community Centre

Administrative

Staff:

Norma Conrad, ext 223

nconrad@powassan.net

Susanne Phillips, ext 224

sphillips@powassan.net

Receptionist: Sherrill Smith, ext 200

ssmith@powassan.net

Events Coordinator: Kathy Hogan

khogan@250clark.ca

Accessibility

The Municipality of Powassan is proudly committed to promoting equal opportunity and access for all residents with disabilities to participate as fully as possible in a barrier-free community. We have completed various accessibility projects throughout the municipality to ensure safe access for anyone with disabilities. If you have any questions or concerns regarding accessibility, please contact the Clerks office for further information at 705-724-2813.

Animal Control

All residents are required to purchase a dog tag for each dog you own. Municipal dog tags are a one-time purchase that carry a computer chip that can be read with any Smart-phone. Tags can be purchased at the municipal office. Animal control services include animal enforcement and animal adoption/pound. A private contractor provides these services for the municipality. If you have concerns regarding a neighbours pet (excessive barking, running at large, etc.) or need other animal-related services, including for predation issues, please call Sandy Briggs at 705-724-2676 or email sandy@wimberway.com.

Arena Activities

The municipality has two separate arena/community centres. Both the Powassan Sportsplex (433 Main St., Powassan) and the Trout Creek Community Centre (181 Main St., W, Trout Creek) are active centres with various programs for all residents. Each centre boasts regulation ice surfaces offering programs for adults and youth for hockey, ball hockey, figure skating, recreational skating and a host of many other special events. Please visit our website at www.powassan.net for further information on programming.

Building Department

A building permit is required for any construction of a building or structure larger than 10'x10', for a fireplace or wood stove and for most alterations including plumbing and electrical work. If you are unsure, please contact the Chief Building Official directly. As a general rule if it deals with structure, safety items including (but not limited to) railings, insulation, masonry or plumbing a permit is required. Decks under 24 inches from grade (measured from walking surface to the adjacent ground) that don't have or require a railing, re-shingling a roof, replacing deck boards, replacing siding (unless it involves masonry), replacing doors and windows (unless you are enlarging the opening), all do not require a permit.

The Chief Building Official is available between the hours of 8:30 AM and 4:30 PM Monday to Friday at the Municipal Office or at 705-724-2813 ext 228 or by email at mmartin@powassan.net.

By-law Compliance

By-laws are enacted to maintain order, public safety and to promote positive neighbourhood living. The municipality responds to written complaints regarding property standards, fence/pool enclosures, signs, noise, dumping, garbage and other matters of By-law compliance. Please visit our website to view or obtain current By-laws. The By-laws are administered on a written complaint basis, unless it is a health or safety issue. We try to achieve compliance without laying charges, generally beginning with a fair notice and a reasonable opportunity for corrective action to be taken. Subsequent steps could be another warning or possible legal action. If you have any questions or concerns, please contact Ben Mousseau, Protective Services Official at 705-724-2813 ext 304 or by email at bmousseau@powassan.net.

Cemeteries

The Municipality of Powassan currently manages the following four local cemeteries:

- Powassan Union Cemetery
 343 Hwy 534 (approximately 1 1/4 km west of Powassan)
- St. Joseph's Cemetery
 936 Maple Hill Road (approximately 2 km west of Powassan turn right off of Hwy 534)
- 3. Trout Creek Union Cemetery 254 Main Street West (.5 km west of Trout Creek on Hwy 522)
- 4. Holiness Cemetery (310 Hunt Line)

Please contact the Clerk's department at the Municipal office (705-724-2813) or by email to kbester@powassan.net if you would like any information regarding these cemeteries or would like to set up an appointment to discuss your cemetery needs.

Churches

Grace Pentacostal Church, Powassan	705-724-1720
Kingdom Hall of Jehovah's Witnesses, Powassan	705-724-3818
Nipissing Free Reform Church, Powassan	705-724-2854
Powassan United Church, Powassan	705-724-2815
Sacred Heart of Jesus Catholic Church, Trout Creek	705-723-5352
St. Mary's Anglican Church, Powassan	705-724-2789
St. Joseph's Church, Powassan	705-724-2118
Trout Creek Baptist Church, Trout Creek	705-723-1898
Trout Creek United Church, Trout Creek	705-723-5564
Weslyan Church, Powassan	705-724-3818

Community Centres

The Powassan Sportsplex

433 Main St., Powassan 705-724-2537

To inquire about available ice time, please contact the Sportsplex Community Recreation Centre, at 705-724-2537 or by cell at 705-491-1587 or email at mheasman@powassan.net.

The Sportsplex Community Recreation Centre also has a rental hall with a maximum capacity of 170 people. For further information on hall rentals please contact the Recreation Manager at 705-724-2537.

Trout Creek Community Centre

181 Main St., W., Trout Creek 705-723-5372

To inquire about available ice times, please call Dale Jardine, Arena Manager at 705-723-5372 or by cell at 705-492-5416. Please send all mail: C/O The Municipality of Powassan, 250 Clark St., P.O. Box 250, Powassan ON, P0H1Z0.

The Community Centre also has a rental hall with a maximum capacity of 350 people, full kitchen, bar, stage and is fully accessible. For further information on hall rentals, please contact the municipal office at 705-724-2813 ext. 223.

Conservation Areas

Powassan Mountain Conservation Area

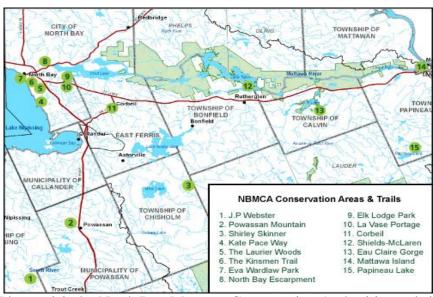
The property was purchased in 1998 by the North Bay - Mattawa Conservation Authority and the Town of Powassan.

An adjoining trail system, 'The Pines', offers visitors low impact recreational opportunities and spectacular scenic

vistas from the top of Powassan Mountain. Recreational opportunities include; hiking, cycling, cross-country skiing, snowshoeing and sightseeing. 'The Pines' is maintained by the Highlands Trail Group and trail partners such as Discovery Routes Trails Organization and the residents of Eastholme.



North Bay-Mattawa Conservation Authority Area Trails Map



Please visit the North Bay-Mattawa Conservation Authorities website at www.nbmca.on.ca for further information.

Digging on Your Property

Before you dig on your property, please be sure to contact ONT1Call at 1-800-400-2255. For water and sewer locates, please contact Public Works at 705-724-3532. If you have any further questions or concerns, please call the municipal office directly at 705-724-2813.

Emergency Services

In an emergency, always call 9-1-1

In times of crisis it is easy to be upset and anxious when calling **9-1-1**. Clear communication and following the prompted questions accurately and quickly will ensure a speedy response to your location. The dispatchers will guide you; be patient, take a deep breath, and answer clearly, and your emergency will be dealt with in a professional and timely fashion.

An emergency is defined as situations or impending situations caused by forces of nature, accident or an intentional act that constitutes a danger of major proportion to life and property. They affect public safety, health, welfare and property, as well as the environment and economic health of the Municipality of Powassan.

The North Bay Regional Health Centre is the local hospital and emergency room. It is located at 50 College Drive, North Bay and can be reached at 705-474-8600 or view their website at www.nbrhc.on.ca.

Emergency Management

The Municipality of Powassan Emergency Management Committee has developed an emergency response plan. Every official, municipal department and agency must be prepared to carry out assigned responsibilities in an emergency. The response plan has been prepared to provide key officials, agencies and departments of the Municipality of Powassan with important emergency response information related to:

- Arrangements, services and equipment;
- Roles and responsibilities during an emergency

It is important that residents, businesses and interested visitors are aware of the plans provisions. Copies of the Municipality of Powassan Emergency Response Plan may be viewed at the Municipal office or on the municipal website. For more information, please contact the Protective Services Official, Ben Mousseau, at the Municipal Office (705) 724-2813 ext 304.

EMS

Emergency Medical Services (EMS) provides emergency and non-emergency care to patients. EMS can also be hired to provide medical staff at special events and offers education relating to emergency prevention. For non-emergency inquiries call 705-495-7951. For ambulatory emergencies, please call **9-1-1**.

OPP

The Municipality of Powassan has a service contract with the Ontario Provincial Police (OPP) for our policing and emergency services requirements. If you need police assistance for an emergency, dial 9-1-1. For non-emergencies or inquiries, the OPP Powassan detachment can be reached at 705-724-2016 or the North Bay detachment at 705-495-3878.

Poison Control

The Ontario Poison Control Centre can tell you what to do in the event of poisoning and can provide information on how to poison-proof your home. The Centre operates 24 hours a day, seven days a week. For more information call 1-800-268-9017 or visit www.sickkids.ca.

Vulnerable Occupancy

A Vulnerable Persons Data Base is available and serves the Municipality of Powassan through the Emergency Management Department. The database is a centralized, secure database listing vulnerable persons. Its purpose is to provide timely and appropriate assistance to vulnerable persons when there is a reason to suspect they may be at risk. The database ensures that a broad range of organizations can be mobilized quickly by Emergency Services to protect vulnerable individuals, such as those with physical development, mental illness, senior citizens and individuals with communication difficulties.

Anyone who sees themselves or a loved one as vulnerable in an emergency situation may register with no costs involved by calling Community Emergency Management Coordinator Ben Mousseau at 705-724-2813, Ext 304. For more information, please email bmousseau@powassan.net.

Fire Services

The Municipality of Powassan has a 40-member Volunteer Fire Department consisting of local residents dedicating their time to keep our community safe. Station 1 is located at 252 Clark Street in Powassan, and Station 2 at 130 Main Street, West in Trout Creek. If you require emergency fire services, please call **9-1-1**.

If you are interested in applying for a position on the Volunteer Fire Department forms can be picked up at the Municipal Office during regular business hours.

Fire Chief: Bill Cox 705-724-3522

Open Air Burning

The municipality requires anyone having an open air fire to obtain a fire permit. There are various permits available: 1) recreational \$30 annually; 2) Non-recreational \$10/day or \$30/30 days; 3) Agricultural \$10/day; and 4) Fire Works \$30/3 days – some restrictions apply to each permit. Flying lanterns are banned from municipality boundaries under By-law 2019-07. Effective April 1st each year through October 31st, day-time burning restrictions come into effect. Permits are available at the Municipal Office at 250 Clark Street. **The charge for a deliberately set, non-permit, uncontrolled fire is \$477.00 per hour per truck dispatched** which is subject to a yearly increase. *Please review By-law 2019-07 Open air Burning* on the municipal website.

Specific Restrictions:

Fire Season Period: Open Air fires shall only be permitted during the fire season during the period beginning 2 hours before sunset and ending 2 hours after sunrise. The fire season in Powassan beings on the first day of April and ends on the last day of October each year.

Fires in Public Places: Open Air fires are not permitted in any highway, park, walkway, public land or on any Municipally-owned lands without written permission from the Fire Chief or his/her designated official.

Fires on Non-owned Lands: No person shall set or allow a fire to burn on any land of which he or she is not the registered owner or without the written permission of the registered owner.

Restricted Fire Zones: No person shall start, permit or allow the burning of any fire during or within a Restricted Fire zone or while under a fire ban.

Forbidden Materials: The burning of industrial, agricultural or domestic waste, petroleum products, rubber, painted (or treated) lumber, mixed demolition debris, any material that will cause excessive smoke or harmful fumes, as well as any other material identified in regulations contained in the Environmental Protection Act, will not be permitted and is forbidden.

Fitness Centre @250 Clark

In May of 2017, the Municipality of Powassan opened a Fitness Centre located in the @250 Clark Community Hub. Fitness memberships may be purchased at the Municipal Office for 15yrs+ (some restrictions may apply). The Fitness Centre is open to members 24/7 and assists in promoting Health & Wellness in our community. For further information, email thefitnesscentre@250clark.ca or visit our Facebook Page at *The Fitness Centre at 250 Clark*.

Food Bank

The Powassan Food Bank services the communities of Powassan, Trout Creek, Chisholm, Nipissing and Restoule and is located at 250 Clark Street and can be reached at 705-724-5693. The Food Bank is open every Thursday from 11:30am to 4:00pm and beginning Tuesday September 3, 2019, they will be open from 11:00am-1:00pm to accept donations.

Grace House

The Grace House services the residents of Powassan with gently used clothing and household items and is located at 250 Clark Street. They are open Tuesday & Thursday from 9:00am to 3:00pm and Saturday from 9:00am to 12:00pm. Please use the west wing entrance (Library side).

Garbage, Recycling & Landfill

The municipality provides curbside garbage collection to homes. Please have your bags at the end of your driveway by 7:00 AM. Loose items will not be collected.

Council passed By-law 2008-31 which restricts garbage bag collection as follows:

- 2 bags for a residential dwelling
- 6 bags for a commercial dwelling
- The weight restriction for each bag is 40 lbs.

Tags for extra garbage bags are available at the municipal office at a cost of \$1.00 per tag/bag. The Municipality encourages recycling as it is better for the environment and will prolong the life of the landfill site. The Municipality does provide additional weekly garbage service pick-ups for institutions and businesses who require more frequent pick ups. Each pick up is charged on a monthly basis. Should you require more information on this service please contact the Municipal office.

Recycling pick-ups occur bi-weekly. Last minute changes to the schedule due to weather or vehicle malfunction will be listed on the main page of the municipal website, the community channel, as well as the municipal Facebook page and Twitter feed. Please see the schedule attached.

The municipality provides new owners and renters with one new Blue Box. Extra boxes can be purchased locally at the municipal office or at Home Hardware on Main Street. **Please separate cardboard, paper, glass and plastic** per the included instruction sheet. Recycling may also be taken to the landfill.

The landfill site is located at 40 Proudfoot Road, off Hwy 11 between Powassan and Trout Creek and is for tax paying residents only. The hours are Wednesday and, Friday from 8:00am-12:00pm, and Saturdays 8:00am to 4:00pm and closed on statutory holidays. Certain items are not accepted at the landfill and various rates apply to different loads. Please check the municipal website or contact the landfill attendant at 705-471-8176 for further inquiries. **Please ensure you receive a Landfill Card from the municipal office for entry**.

Hazardous Waste Material

The municipality's landfill site is not equipped to accept or store hazardous waste materials on a daily basis. However, we are aware that many households do accumulate this material. Therefore, an agreement has been made with the City of North Bay to use their Hazardous Material Depot at 112 Patton St., North Bay at 705-474-0400. The centre is open year round, Wednesday to Saturday from 8:00am to 6:00pm.

Library



The Powassan & District Union Public Library offers a wide variety of informational and recreational materials to meet the needs of the community. The collection includes various formats: books, magazines, newspapers, videos and DVD's, music CD's, CD-ROMs as well as computers, access to the internet, photocopying and meeting rooms. For more information including hours, please visit www.powassan.net or the library website at www.powassanlibrary.ca. The library is located at 324 Clark St. and staff can be reached at 705-724-3618.

Licences

Marriage Licences: The municipality offers Marriage Licence services for a fee of \$145.00 (plus hst) and Civil Ceremony services for a fee of \$300.00 (plus hst). Marriage licence applications are available at the municipal office or at www.powassan.net. Both parties must sign the application and provide the necessary identification as required (birth certificate, passport, etc.). Please call 705-724-2813 to book an appointment for a Marriage Licence or ceremony; we cannot guarantee staff availability to process the application without an appointment.

Lottery Licences: The Municipality of Powassan issues lottery licences for qualified charitable or non-profit organizations. The licence application can be obtained from the municipal office. For further information, please contact the municipal office at 705-724-2813.

Local Businesses

The Municipality of Powassan is home to several various types of businesses. These include service sector businesses as well as small manufacturing companies. Please see our Business Directory on the municipal website at www.powassan.net for a listing of businesses in the Municipality.

Medical Services

The municipality is proud to have two health centres in our community offering various medical services to our residents. The **Powassan & Area Family Health Team** is located at 507 Main Street; this medical care team focuses on family and community health, coordinates patient care in order to assess and treat injuries or illness, including family doctors, nurse practitioner, nurse and social worker. Please visit their website at www.paafht.ca for further information or call the Family Health Team at 705-724-1020.

The **Powassan Medical Centre** is located at 8 King Street offering chiropractic, physiotherapy and dentistry health care. For chiropractic, please contact 705-724-5800; physiotherapy at 705-724-9851; dentist at 705-724-2900 for further information. The East Parry Sound Community Support Services is also located in this centre on the upper level.

Hands The Family Help Network is located at 8 King Street (lower level) offering comprehensive client-centered, professional and skilled services to infants, children, youth, families and developmentally challenged adults (by appointment only). Please see their website at www.thefamilyhelpnetwork.ca or contact them at 705-384-5225.

Official Plan

<u>The Planning Act</u> requires all municipalities in Ontario to adopt an Official Plan that is regularly reviewed to make sure that it remains current. Planning documents and decisions on planning applications must be consistent with the <u>Provincial Policy Statement</u>.

An Official Plan gives direction on the physical development and long term protection of services within the municipality. The Municipality of Powassan has its own Official Plan and Zoning By-

laws to regulate land use and ensure that development meets health, fire, structural and general safety requirements for the protection of the individual as well as the community as a whole. Planning By-laws and policies ensure a better standard of growth and development of the municipality. If you are considering any development or re-development on your property, it could be subject to a planning process and therefore, you should consult with the Planning Department early to ensure you do not experience delays.

Planning Applications include: site plan control, minor variance, zoning amendment, plans of subdivision, or Official Plan amendments. If you have any planning inquiries, please contact Deputy Clerk Kim Bester at 705-724-2813 ext 238 or at kbester@powassan.net for further information.

Canada Post Offices

The municipality has two Post Offices offering various services to our residents.

Powassan Post Office Trout Creek Post Office 495 Main St. 151 Main St.

Powassan, ON P0H 1Z0 Trout Creek, ON P0H 2L0

705-724-2934 705-723-5261

Please ensure you visit the Post Office immediately upon moving to your new property so they may assign you a Post Office Box number. *Please advise the municipal office of your new P.O. Box number for correspondence purposes at your earliest convenience.

Property Taxes & Assessments

Property taxes are calculated based on the assessment value of your home or business as determined by the Municipal Property Assessment Corporation (MPAC) and the tax levy needed to meet the required municipal expenditures for the year.

At the beginning of each year Council reviews the financial position of the municipality. They also review proposed projects combined with community needs to determine the amount of revenues that must be generated to cover the expenses, as every municipality must have a balanced budget (revenues equal expenditures). Revenues are raised through user fees, planning fees, and service charges. The new Municipal Act, 2001 stipulates that most user fees must be cost recovery only. This leaves little room for a municipality to raise monies from sources other than property taxes. Therefore, property taxes are the main source of revenue for municipalities.

The total amount of tax revenue required is then divided by the total property assessments for the Municipality and thus a "tax rate" is determined. The rate is applied to the assessment value to come up with the current taxes for the ratepayer. For example, if a home is assessed at \$100,000 and the tax rate is \$.012003, the taxes for the year would be \$100,000 x .012003 which equals \$1,200.30.

If a homeowner feels his assessment is incorrect then he must submit a Request for Reconsideration Form to MPAC by March 31st each year. MPAC will review the ratepayers concerns and determine if adjustments to the assessment are necessary. A copy of any adjustment is then forwarded to the Municipality and the appropriate changes made to the taxes of that particular year. If you have any questions regarding your tax or water account, please feel free to contact the municipality.

About Your Tax Bill

The Municipality of Powassan taxes are payable in three installments each year. Interim tax bills are based on 50% of the previous years' taxes and are due at the end of April. Final tax bills are issued in early July with the first installment due at the end of July and the second and final installment due at the end of September, representing the final 50% payable.

The municipality offers various methods of payment for your taxes such as money orders, cheques, cash, online payments or debit transactions as well as a Pre-Authorized Payment Plan (PAPP). The Plan runs from January to December. For further inquiries about your municipal taxes, feel free to contact the municipal office at 705-724-2813 or the website at www.powassan.net.

Recreation

The Municipality of Powassan operates and maintains a number of recreational facilities:

Ball Fields Area Parks Beach & Boat Launch Lions Pool

Community Centre Powassan Sportsplex

Powassan Trails

Community Centre

Trout Creek CC

250 Clark Hub Municipal Offices Curling Club

Fitness Centre

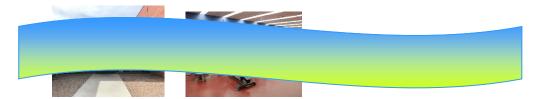


Tennis Courts









New Residents' Guide 14

Powassan offers year round activities for everyone to enjoy. Attend one of our great community events like the Trout Creek Winter Carnival, Powassan Maple Syrup Festival, Municipal Canoe Race, BeerFest and Fishing Derby, as well as two Fall Fairs.

Road Maintenance

Routine road maintenance is performed by the municipality and all roads are inspected regularly by the Public Works Department.

Winter Road Maintenance

Plowing and salting depends on the depth of snowfall, location, temperatures, time of day, as well as other factors. Snow routes are pre-determined with higher volume roads receiving priority, including school bus routes. Overnight street parking is prohibited from November 1st through March 31st each year so the municipal plows are able to attend to the roads at all hours and clear parking areas during non-peak hours. Vehicles may be towed if winter road maintenance is impeded.

Spring Road Maintenance

Street sweeping is carried out in the spring to remove winter sand. Commencement varies depending on weather conditions.

Schools & Education

Within the Municipality of Powassan, there are two elementary schools:

St. Gregory School 152 Fairview Lane Powassan, ON 705-724-3482 (Nipissing-Parry Sound Catholic District School Board) Mapleridge Public School 171 Edward Street Powassan, ON 705-472-5751

(Near North District School Board)

Please view the area District School Board websites for information on secondary schools at www.nearnorthschools.ca (Public) www.npsc.ca (Catholic).

Senior Services

Meals on Wheels is delivered every Wednesday to seniors and home-bound individuals in the Municipality and area. The organization has been making life easier for many residents for over 24 years. Please contact 705-724-6028 for further information.

The Municipality is home to a beautiful Senior's Residences offering long-term care. Eastholme Home for the Aged is located at 62 Big Bend Ave., Powassan and can be contacted at 705-724-2005 or by email at info@eastholme.ca.

New Residents' Guide 15

Service Clubs

Powassan is fortunate to have many volunteers who make up the community's clubs and organizations. These invaluable people allow the residents of the municipality to participate in everything from annual festivals to weekly social events. These groups also give residents wishing to donate their time an opportunity to volunteer. Many organizations host events throughout the year as well. Please see the municipal website at www.powassan.net for further information on club services and times. Clubs include:

The Royal Canadian Legion
The Golden Sunshine Club
Trout Creek Lions Club
Trout Creek Agricultural Society
Trout Creek Friendship Club
Friends of the Library
The Almaguin Highlands Art Council
Boys Scouts of Canada

Powassan Minor Hockey Association Powassan Lions Club Powassan Agricultural Society Powassan Curling Club Powassan & District Horticultural Society Powassan & Area Figure Skating Club Girl Guides of Canada

Water & Sewer

Both water and sewer services are available only in the town of Powassan. All residences outside of the town as well as all of Trout Creek, are on private septic systems. For those residents with services, the utility is charged to each user based on a fixed rate to cover infrastructure assets and a metered rate for usage for both residential and commercial users. Water bills are based on a 3-month period and are issued four times per year: at the end of February, May, August and November. If you wish to have preauthorized payments or for any questions regarding your water & sewer bill, please contact the municipal office at 705-724-2813.

If you are living in a rural area of Powassan or in Trout Creek, your wastewater is treated by a septic system which treats your sewage right in your own yard and releases the treated effluent back into the ground. It is important to keep your septic system in good condition by ensuring proper maintenance. The North Bay-Mattawa Conservation Authority advises that a septic system should be pumped out every 3-5 years, depending on the number of people utilizing the system.

Many homeowners rely upon privately owned wells as their drinking water source. As a homeowner, it is important to ensure that your well water is safe to drink. There are three common types of wells: dug, bored, and drilled. Consider systems and water quantity and quality when assessing your well. The North Bay Health Unit offers free basic water testing services. Water testing bottles may be obtained at the municipal office. Bottles are to be returned to the Health Unit in North Bay for testing. If an in-depth test is required, property owners can contact local laboratories. Ask the Health Unit for assistance in this regard at 705-474-1400. For more information about septic systems or wells, contact the North Bay-Mattawa Conservation Authority at 705-474-5420 or at www.nbmca.on.ca.



New Residents' Guide 16

Welcome to Powassan, Ontario

www.powassan.net



